

## **RIGHT OF WITHDRAWAL of ODISEIMUSIC.COM**

The user has the right to cancel an order without giving any explanation. This right is the right of withdrawal established by art. 102 Spanish Royal Legislative Decree 1/2007, of November 16, by which it's approved the consolidated text of the General Law for the Defense of Consumers and Users and other complementary laws.

To cancel an order you can use the attached form (withdrawal model) or you can notify it by email to [INFO@ODISEIMUSIC.COM](mailto:INFO@ODISEIMUSIC.COM) or by post to the address DOCTOR MURILLO, 10, BARCELONA (SANT CUGAT DEL VALLÉS), 08172 SPAIN.

If you send us an email or written communication, please include the details of your order to help us identify you.

The withdrawal period will expire 14 calendar days from the day that you or a third party by you indicated, other than the courier, acquired physical possession of the goods or in the event that the products that make up the order are delivered separately, within 14 calendar days of the day that you or a third party indicated by you, other than the courier, acquired the material possession of the last of the aforementioned products.

Once the right of withdrawal has been exercised, the user must send to the indicated address (ODISEI MUSIC SL / DOCTOR MURILLO, 10, BARCELONA (SANT CUGAT DEL VALLÉS), 08172 SPAIN) the products delivered assuming therefore the return costs. Please note that if you decide return the items to us shipping due we will be authorized to charge you the expenses in which we can incur.

The right to withdraw from the contract will apply exclusively to those products that are returned in the same condition in which the customer received them. No refund will be made if the product has been used beyond the mere opening of the same, of products that are not in the same conditions in which they were delivered or that have suffered any damage, so you must be careful with the product(s) while they are in your possession. Please return the item using or including all its original packaging with all labels. Please do not remove the labels until you are sure you want to keep each item.

After examining the article we will inform you if you are entitled to a refund of the amounts paid. If the return includes the entire purchase, the correct procedure has been followed and the products are new and unused, we will proceed to reimburse the total amount of the purchase plus shipping costs, within 14 days from receipt of the canceled order

If the return only includes part of the order, the correct procedure has been followed and the products are new and unused, we will only refund the value of the products returned, without the shipping costs.

## WITHDRAWAL MODEL

(you only have to complete and send this form if you wish to withdraw from the contract)

To the attention of ODISEI MUSIC SL, domiciled at DOCTOR MURILLO, 10, BARCELONA (SANT CUGAT DEL VALLÉS), 08172 SPAIN and with email INFO@ODISEIMUSIC.COM and telephone (+34) 649 108 959, hereinafter ODISEI MUSIC SL.

I hereby inform you that I withdraw from my sales contract for the product/products indicated:

(description and reference as indicated in the contract)

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Order placed on date \_\_\_\_\_.

Order received on \_\_\_\_\_.

Consumer Name: \_\_\_\_\_.

Consumer address: \_\_\_\_\_.

Consumer's signature (only if this form is submitted on paper)