

RIGHT OF WITHDRAWAL of ODISEIMUSIC.COM

The user has the right to cancel an order without giving any explanation. This right is the right of withdrawal established by art. 102 Spanish Royal Legislative Decree 1/2007, of November 16, by which it's approved the consolidated text of the General Law for the Defense of Consumers and Users and other complementary laws.

To cancel an order you can use the attached form (withdrawal model) or you can notify it by email to INFO@ODISEIMUSIC.COM or by post to the address DOCTOR MURILLO, 10, BARCELONA (SANT CUGAT DEL VALLÉS), 08172 SPAIN.

If you send us an email or written communication, please include the details of your order to help us identify you.

The withdrawal period will expire 14 calendar days from the day that you or a third party by you indicated, other than the courier, acquired physical possession of the goods or in the event that the products that make up the order are delivered separately, within 14 calendar days of the day that you or a third party indicated by you, other than the courier, acquired the material possession of the last of the aforementioned products.

Once the right of withdrawal has been exercised, Odisei Music will organize the collection and shipping of the order to be returned and will charge the expenses it can incur.

The right to withdraw from the contract will apply exclusively to those products that are returned in the same condition in which the customer received them. No refund will be made if the product has been used beyond the mere opening of the same, of products that are not in the same conditions in which they were delivered or that have suffered any damage, so you must be careful with the product(s) while they are in your possession. Please return the item using or including all its original packaging with all labels. Please do not remove the labels until you are sure you want to keep each item.

After examining the article we will inform you if you are entitled to a refund of the amounts paid. If the return includes the entire purchase, the correct procedure has been followed and the products are new and unused, we will proceed to **reimburse the total amount of the purchase without shipping costs**, within 14 days from receipt of the canceled order. If the return only includes part of the order, the correct procedure has been followed and the products are new and unused, we will only refund the value of the products returned, without the shipping costs.

In the event of a return of the order, customer means cannot be used. Please contact customer service so that Odisei Music can manage the collection and return of the order through its courier service.

WITHDRAWAL MODEL

(you only have to complete and send this form if you wish to withdraw from the contract)

To the attention of ODISEI MUSIC SL, domiciled at DOCTOR MURILLO, 10, BARCELONA (SANT CUGAT DEL VALLÉS), 08172 SPAIN and with email INFO@ODISEIMUSIC.COM and telephone (+34) 649 108 959, hereinafter ODISEI MUSIC SL.

I hereby inform you that I withdraw from my sales contract for the product/products indicated:

(description and reference as indicated in the contract)

Order placed on date _____.

Order received on _____.

Consumer Name: _____.

Consumer address: _____.

Consumer's signature (only if this form is submitted on paper)